

--:ಅಬಕಾರಿ ಆಯುಕ್ತರು, ಕರ್ನಾಟಕ ರಾಜ್ಯ, ಬೆಂಗಳೂರು ಇವರ ನಡವಳಿಗಳು:--

ವಿಷಯ: ಅಬಕಾರಿ ಸನ್ನದುಗಳಲ್ಲಿ ಮದ್ಯದೊಂದಿಗೆ ಆಹಾರ ಸೇವಿಸಲು ಅನುಮತಿ ನೀಡುವ ಕುರಿತು.

- ಉಲ್ಲೇಖ:
1. Order and New Guidelines issued by the Ministry of Home Affairs, Government of India vide Order No. 40-3/2020-DM-I(A) 29/07/2020 ಮತ್ತು 29/08/2020.
 2. SOP on preventive measures in Restaurants to contain spread of COVID-19 issued by the Ministry of Health and Family Welfare, Government of India vide dated 04/06/2020.
 3. ಈ ಕಛೇರಿಯ ಆದೇಶಗಳ ಸಂಖ್ಯೆ: ಇಸಿಇ/45/ಜ.ಐಎಂಎಲ್/2019-20 ದಿನಾಂಕ: 01/06/2020 ಮತ್ತು 30/07/2020, ಆದೇಶ ಸಂಖ್ಯೆ: ಇಸಿಡಿ/02/ಜಿಇಎನ್-ಡಿಎಸ್‌ಆ/2020-21 ದಿನಾಂಕ 30/07/2020.

ಪ್ರಸ್ತಾವನೆ:-

ಉಲ್ಲೇಖ-01 ರಲ್ಲಿ ಕೇಂದ್ರ ಸರ್ಕಾರ/ರಾಜ್ಯ ಸರ್ಕಾರವು ಹೊರಡಿಸಿರುವ ಮಾರ್ಗಸೂಚಿಯಲ್ಲಿನ ಅಂಶಗಳನ್ನು ಗಮನದಲ್ಲಿರಿತುಕೊಂಡು, ಉಲ್ಲೇಖ-03 ರಲ್ಲಿ ಕೋವಿಡ್-19 ಸಾಂಕ್ರಾಮಿಕ ರೋಗವನ್ನು ತಡೆಗಟ್ಟುವ ಕಾರಣದಿಂದ ಲಾಕ್‌ಡೌನ್ ಹಿನ್ನೆಲೆಯಲ್ಲಿ ಮುಚ್ಚಲಾಗಿದ್ದ ಅಬಕಾರಿ ಸನ್ನದುಗಳಲ್ಲಿ ಮದ್ಯ/ಬಿಯರ್/ವೈನ್ ದಾಸ್ತಾನುಗಳನ್ನು ಸೀಲ್ಡ್ ಬಾಟಲುಗಳಲ್ಲಿ ನಿಗದಿಪಡಿಸಿರುವ ಎಂ.ಆರ್.ಪಿ. ದರದಲ್ಲೇ ಗ್ರಾಹಕರಿಗೆ ಮಾರಾಟ ಮಾಡಲು ಅನುಮತಿ ನೀಡಲಾಗಿರುತ್ತದೆ. ಅಸ್ಸಾಂ, ಪಂಜಾಬ್, ಹರಿಯಾಣ ಮತ್ತು ರಾಜಸ್ಥಾನ ರಾಜ್ಯ ಸರ್ಕಾರಗಳು ಮದ್ಯದೊಂದಿಗೆ ಆಹಾರ ಸೇವಿಸಲು ಈಗಾಗಲೇ ಅನುಮತಿ ನೀಡಿರುತ್ತವೆ.

ಮೇಲೆ ವಿವರಿಸಿರುವಂತೆ, ಇತರೆ ರಾಜ್ಯಗಳಲ್ಲಿ ಮದ್ಯದೊಂದಿಗೆ ಆಹಾರ ಸೇವಿಸಲು ಅನುಮತಿ ನೀಡಿರುವ ಹಿನ್ನೆಲೆಯಲ್ಲಿ, ಸರ್ಕಾರದ ರಾಜಸ್ವದ ಹಿತದೃಷ್ಟಿಯಿಂದ, ಉಲ್ಲೇಖ-02 ರಲ್ಲಿ ಕೇಂದ್ರ ಸರ್ಕಾರವು ಹೊರಡಿಸಿರುವ SOP ಆದೇಶದಲ್ಲಿ ತಿಳಿಸಿರುವ ಎಲ್ಲಾ ಅಂಶಗಳನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವ ಷರತ್ತಿಗೊಳಪಟ್ಟು, ಸಿಎಲ್-4, ಸಿಎಲ್-6ಎ ಸಿಎಲ್-7, ಸಿಎಲ್-7ಎ (ನಮೂನೆ-14), ಸಿಎಲ್-7ಬಿ (ನಮೂನೆ-15), ಸಿಎಲ್-9, ಸಿಎಲ್-17, ಸಿಎಲ್-18, ವೈನ್ ಟಾವರಿನ್, ಬಾಟಲ್ಡ್ ಬೀರ್, ಆರ್.ವಿ.ಬಿ. (ಪಬ್) ಮತ್ತು ಮೈಕ್ರೋಬ್ರವರಿಗಳಲ್ಲಿ ಮದ್ಯದೊಂದಿಗೆ ಆಹಾರ ಸೇವಿಸಲು ಅನುಮತಿ ನೀಡುವ ಸಂಬಂಧ ಈ ಕೆಳಕಂಡ ಆದೇಶ ಹೊರಡಿಸಲಾಗಿದೆ.

ಈ ಕಛೇರಿಯ ಆದೇಶ ಸಂಖ್ಯೆ: ಇಸಿಇ/45/ಜ.ಐಎಂಎಲ್/2019-20, ದಿ: 31-08-2020

ಪ್ರಸ್ತಾವನೆಯಲ್ಲಿ ವಿವರಿಸಿರುವ ಅಂಶಗಳ ಹಿನ್ನೆಲೆಯಲ್ಲಿ, ದಿನಾಂಕ: 01/09/2020 ರಿಂದ ಜಾರಿಗೆ ಬರುವಂತೆ, ಉಲ್ಲೇಖ-02 ರಲ್ಲಿ ಕೇಂದ್ರ ಸರ್ಕಾರವು ಹೊರಡಿಸಿರುವ SOP ಆದೇಶದಲ್ಲಿ ತಿಳಿಸಿರುವ ಎಲ್ಲಾ ಅಂಶಗಳನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವ ಷರತ್ತಿಗೊಳಪಟ್ಟು, ರಾಜ್ಯದಲ್ಲಿರುವ ಸಿಎಲ್-4, ಸಿಎಲ್-6ಎ, ಸಿಎಲ್-7, ಸಿಎಲ್-7ಎ (ನಮೂನೆ-14), ಸಿಎಲ್-7ಬಿ (ನಮೂನೆ-15), ಸಿಎಲ್-9, ಸಿಎಲ್-17, ಸಿಎಲ್-18, ವೈನ್ ಟಾವರಿನ್, ಬಾಟಲ್ಡ್ ಬೀರ್, ಆರ್.ವಿ.ಬಿ. (ಪಬ್) ಮತ್ತು ಮೈಕ್ರೋಬ್ರವರಿ ಸನ್ನದುಗಳಲ್ಲಿನ ರೆಸ್ಟೋರೆಂಟ್‌ಗಳಲ್ಲಿ ಮಾತ್ರ up to 50% of seating capacity ಗೆ ಅವಕಾಶ ನೀಡಿ, ಆಹಾರದೊಂದಿಗೆ ಮದ್ಯ/ಬಿಯರ್/ವೈನ್ ಸೇವಿಸಲು ಅನುಮತಿ ನೀಡಿದೆ ಮತ್ತು ಸದರಿ ಸನ್ನದುಗಳಲ್ಲಿ ಮದ್ಯ/ಬಿಯರ್/ವೈನ್ ಅನ್ನು ಪಾರ್ಸೆಲ್ (take away) ನೀಡಲು ಈಗಾಗಲೇ ಉಲ್ಲೇಖ-03 ರಲ್ಲಿ ನೀಡಿರುವ ಎಲ್ಲಾ ಅನುಮತಿಯನ್ನು ಹಿಂಪಡೆಯಲಾಗಿದೆ. ಸನ್ನದುಗಳು ಅಬಕಾರಿ ಕಾಯ್ದೆ ಮತ್ತು ನಿಯಮಗಳ ಉಲ್ಲಂಘನೆಯಾಗದಂತೆ ಕಾರ್ಯನಿರ್ವಹಿಸುವುದು, ಉಲ್ಲಂಘನೆಯಾದಲ್ಲಿ, ಕರ್ನಾಟಕ ಅಬಕಾರಿ ಕಾಯ್ದೆ, 1965 ರ ಕಲಂ. 29 ರಂತೆ ಸನ್ನದಿನ ವಿರುದ್ಧ ಕ್ರಮ ಜರುಗಿಸಲಾಗುವುದೆಂದು ಈ ಮೂಲಕ ತಿಳಿಯಪಡಿಸಿದೆ. ಉಲ್ಲೇಖ-02 ರ ಕೇಂದ್ರ ಸರ್ಕಾರದ SOP ಆದೇಶದ ಪ್ರತಿ ಇದರೊಂದಿಗೆ ಲಗತ್ತಿಸಿದೆ.


ಅಬಕಾರಿ ಆಯುಕ್ತರು

ಪ್ರತಿಯನ್ನು:-

1. ಸರ್ಕಾರದ ಅಪರ ಮುಖ್ಯ ಕಾರ್ಯದರ್ಶಿಗಳು, ಆರ್ಥಿಕ ಇಲಾಖೆ, ಬೆಂಗಳೂರು ಇವರಿಗೆ ಮಾಹಿತಿಗಾಗಿ.
2. ಡೈರೆಕ್ಟರ್ ಜನರಲ್ & ಇನ್ಸ್‌ಪೆಕ್ಟರ್ ಜನರಲ್ ಆಫ್ ಪೊಲೀಸ್, ಕರ್ನಾಟಕ ರಾಜ್ಯ, ಬೆಂಗಳೂರು.
3. ರಾಜ್ಯದ ಎಲ್ಲಾ ಜಿಲ್ಲೆಗಳ ಜಿಲ್ಲಾಧಿಕಾರಿಗಳಿಗೆ ಮಾಹಿತಿ ಹಾಗೂ ಸೂಕ್ತ ಕ್ರಮಕ್ಕಾಗಿ.
4. ರಾಜ್ಯದ ಎಲ್ಲಾ ವಿಭಾಗದ ಅಬಕಾರಿ ಜಂಟಿ ಆಯುಕ್ತರುಗಳಿಗೆ ಮಾಹಿತಿ ಮತ್ತು ಸೂಕ್ತ ಕ್ರಮಕ್ಕಾಗಿ.
5. ರಾಜ್ಯದ ಎಲ್ಲಾ ಜಿಲ್ಲೆಗಳ ಅಬಕಾರಿ ಉಪ ಆಯುಕ್ತರುಗಳಿಗೆ ಮಾಹಿತಿ ಮತ್ತು ಸೂಕ್ತ ಕ್ರಮಕ್ಕಾಗಿ.
6. ವ್ಯವಸ್ಥಾಪಕ ನಿರ್ದೇಶಕರು, ಕೆ.ಎಸ್.ಬಿ.ಸಿ.ಎಲ್, ಬೆಂಗಳೂರು ಇವರಿಗೆ ಮಾಹಿತಿಗಾಗಿ.
7. ಕಛೇರಿ ಪ್ರತಿ/ಹೆಚ್ಚಿನ ಪ್ರತಿ.

**Government of India
Ministry of Health and Family Welfare**

SOP on preventive measures in Restaurants to contain spread of COVID-19

1. Background

Given the current COVID-19 outbreak in India, it is important that restaurants and other hospitality units take suitable measures to restrict any further transmission of the virus while providing restaurant services.

2. Scope

This document outlines various generic precautionary measures to be adopted in addition to specific measures to be ensured at particular places to prevent spread of COVID-19. Restaurants in containment zones shall remain closed. Only those outside containment zones will be allowed to open up.

3. Generic preventive measures

Persons above 65 years of age, persons with comorbidities, pregnant women and children below the age of 10 years are advised to stay at home, except for essential and health purposes. Restaurant management to advise accordingly.

The generic measures include simple public health measures that are to be followed to reduce the risk of COVID-19. These measures need to be observed by all (staff and patrons) in these places at all times.

These include:

- i. Physical distancing of at least 6 feet to be followed as far as feasible.
- ii. Use of face covers/masks to be made mandatory.
- iii. Practice frequent hand washing with soap (for at least 40-60 seconds) even when hands are not visibly dirty. Use of alcohol-based hand sanitizers (for at least 20 seconds) can be made wherever feasible.
- iv. Respiratory etiquettes to be strictly followed. This involves strict practice of covering one's mouth and nose while coughing/sneezing with a tissue/handkerchief/flexed elbow and disposing off used tissues properly.
- v. Self-monitoring of health by all and reporting any illness at the earliest to state and district helpline.
- vi. Spitting shall be strictly prohibited.
- vii. Installation & use of Aarogya Setu App shall be advised to all.

- viii.
- 4. All Restaurants shall ensure the following arrangements:**
- i. Takeaways to be encouraged, instead of Dine-in. Food delivery personnel should leave the packet at customer's door. DO NOT handover the food packet directly to the customer.
 - ii. The staff for home deliveries shall be screened thermally by the restaurant authorities prior to allowing home deliveries.
 - iii. Entrance to have mandatory hand hygiene (sanitizer dispenser) and thermal screening provisions.
 - iv. Only asymptomatic staff and patrons shall be allowed.
 - v. All staff and patrons to be allowed entry only if using face cover/masks. The face cover/masks has to be worn at all times inside the restaurant.
 - vi. Posters/standees/AV media on preventive measures about COVID-19 to be displayed prominently.
 - vii. Staggering of patrons to be done, if possible.
 - viii. Adequate manpower shall be deployed by restaurant management for ensuring social distancing norms.
 - ix. All employees who are at higher risk i.e. older employees, pregnant employees and employees who have underlying medical conditions, to take extra precautions. They should preferably not be exposed to any front-line work requiring direct contact with the public. Restaurant management to facilitate work from home wherever feasible.
 - x. Proper crowd management in the parking lots and outside the premises – duly following social distancing norms shall be ensured.
 - xi. Additional patrons to be seated in a designated waiting area with norms of social distancing.
 - xii. Valet parking, if available, shall be operational with operating staff wearing face covers/ masks and gloves as appropriate. A proper disinfection of steering, door handles, keys, etc. of the vehicles should be taken up.
 - xiii. Specific markings may be made with sufficient distance to manage the queue and ensure social distancing in the premises.
 - xiv. Preferably separate entry and exits for patrons, staff and goods/supplies shall be organized.
 - xv. Required precautions while handling supplies, inventories and goods in the restaurant shall be ensured. Proper queue management and disinfection shall be organized.
 - xvi. Maintaining physical distancing of a minimum of 6 feet, when queuing up for entry and inside the restaurant as far as feasible.
 - xvii. Seating arrangement to be made in such a way that adequate social distancing is maintained. In restaurants, not more than 50% of seating capacity to be permitted.
 - xviii. Disposable menus are advised to be used.
 - xix. Instead of cloth napkins, use of good quality disposable paper napkins to be encouraged.
 - xx. Buffet service should also follow social distancing norms among patrons.
 - xxi. Number of people in the elevators shall be restricted, duly maintaining social distancing norms.

- xxii. Use of escalators with one person on alternate steps may be encouraged.
- xxiii. For air-conditioning/ventilation, the guidelines of CPWD shall be followed which inter alia emphasises that the temperature setting of all air conditioning devices should be in the range of 24-30°C, relative humidity should be in the range of 40-70%, intake of fresh air should be as much as possible and cross ventilation should be adequate.
- xxiv. Large gatherings/congregations continue to remain prohibited.
- xxv. Effective and frequent sanitation within the premises shall be maintained with particular focus on lavatories, drinking and hand washing stations/areas.
- xxvi. Cleaning and regular disinfection (using 1% sodium hypochlorite) of frequently touched surfaces (door knobs, elevator buttons, hand rails, benches, washroom fixtures, etc.) to be made mandatory in all guest service area and common areas.
- xxvii. Proper disposal of face covers / masks / gloves left over by patrons and/or staff should be ensured.
- xxviii. Deep cleaning of all washrooms shall be ensured at regular intervals.
- xxix. Adequate crowd and queue management to be ensured to ensure social distancing norms.
- xxx. Staff / waiters should wear mask and hand gloves and take other required precautionary measures.
- xxxi. Contactless mode of ordering and digital mode of payment (using e-wallets) to be encouraged.
- xxxii. Tables to be sanitized each time customer leaves.
- xxxiii. In the kitchen, the staff should follow social distancing norms at work place. Kitchens area must be sanitized at regular intervals.
- xxxiv. Gaming Arcades/Children play areas (wherever applicable) shall remain closed.
- xxxv. In case of a suspect or confirmed case in the premises:
 - a. Place the ill person in a room or area where they are isolated from others
 - b. Provide a mask/face cover till such time he/she is examined by a doctor.
 - c. Immediately inform the nearest medical facility (hospital/clinic) or call the state or district helpline.
 - d. A risk assessment will be undertaken by the designated public health authority (district RRT/treating physician) and accordingly further action be initiated regarding management of case, his/her contacts and need for disinfection.
 - e. Disinfection of the premises to be taken up if the person is found positive.

Government of India
Ministry of Health and Family Welfare

**SOP on preventive measures in Hotels and Other Hospitality Units
to contain spread of COVID-19**

1. Background

All hotels and other hospitality units must take suitable measures to restrict any further transmission of COVID-19 while providing accommodation and other tourist services. The SOP aims to minimize all possible physical contacts between Staff and Guests and maintain social distancing and other preventive and safety measures against COVID-19.

2. Scope

This document outlines various generic precautionary measures to be adopted in addition to specific measures to be ensured in hotels and other hospitality units (*henceforth, 'hotels'*) to prevent spread of COVID-19.

Hotels in containment zones shall remain closed. Only those outside containment zones will be allowed to open up.

3. Generic preventive measures

(A) Persons above 65 years of age, persons with comorbidities, pregnant women and children below the age of 10 years are advised to stay at home, except for essential and health purposes. Hotel management to advise accordingly.

(B) The generic measures include simple public health measures that are to be followed to reduce the risk of COVID-19. These measures need to be observed by all (staff and guests) in these places at all times.

These include:

- i. Physical distancing of at least 6 feet to be followed as far as feasible.
- ii. Use of face covers/masks to be made mandatory.
- iii. Practice frequent hand washing with soap (for at least 40-60 seconds) even when hands are not visibly dirty. Use of alcohol-based hand sanitizers (for at least 20 seconds) can be made wherever feasible.
- iv. Respiratory etiquettes to be strictly followed. This involves strict practice of covering one's mouth and nose while coughing/sneezing with a tissue/handkerchief, flexed elbow and disposing off used tissues properly.
- v. Self-monitoring of health by all and reporting any illness at the earliest to state and district helpline.
- vi. Spitting shall be strictly prohibited.
- vii. Installation and use of Aarogya Setu app shall be advised to all.

4. All Hotels shall ensure the following arrangements:

- i. Entrance to have mandatory hand hygiene (sanitizer dispenser) and thermal screening provisions.
- ii. Only asymptomatic staff and guests shall be allowed.
- iii. All staff and guests to be allowed entry only if using face cover/masks. The face cover/masks has to be worn at all times inside the hotel.
- iv. Adequate manpower shall be deployed by hotel management for ensuring social distancing norms.
- v. Staff should additionally wear gloves and take other required precautionary measures.
- vi. All employees who are at higher risk i.e. older employees, pregnant employees and employees who have underlying medical conditions, to take extra precautions. They should preferably not be exposed to any front-line work requiring direct contact with the public. Hotel management to facilitate work from home wherever feasible.
- vii. Proper crowd management in the hotel as well as in outside premises like parking lots—duly following social distancing norms shall be ensured. Large gatherings/congregations continue to remain prohibited.
- viii. Valet parking, if available, shall be operational with operating staff wearing face covers/ masks and gloves as appropriate. A proper disinfection of steering, door handles, keys, etc. of the vehicles should be taken up.
- ix. Preferably separate entry and exits for guests, staff and goods/supplies shall be organized. Maintaining physical distancing of a minimum of 6 feet, when queuing up for entry and inside the hotel as far as feasible. Specific markings may be made with sufficient distance to manage the queue and ensure social distancing in the premises.
- x. Number of people in the elevators shall be restricted, duly maintaining social distancing norms. Use of escalators with one person on alternate steps may be encouraged.
- xi. Details of the guest (travel history, medical condition etc.) along with ID and self-declaration form must be provided by the guest at the reception.
- xii. Posters/standees/AV media on preventive measures about COVID-19 to be displayed prominently.
- xiii. Hand sanitizers must be kept at the reception for guests to use. Guests to sanitize hands before and after filling relevant forms including A&D register.
- xiv. Hotels must adopt contactless processes like QR code, online forms, digital payments like e-wallet etc. for both check-in and check-out.
- xv. Luggage should be disinfected before sending the luggage to rooms.
- xvi. Guests who are at higher risk i.e. those who are older, pregnant or those who have underlying medical conditions are advised to take extra precautions.
- xvii. Guests should be advised not to visit areas falling within containment zone
- xviii. Required precautions while handling supplies, inventories and goods in the hotel shall be ensured. Proper queue management and disinfection shall be organized.
- xix. Appropriate personal protection gears like face covers/masks, gloves and hand sanitizers etc. shall be made available by hotel to the staff as well as the guests.
- xx. Detailed guidelines issued for restaurants shall be followed.

- a. Seating arrangement in the restaurant also to be made in such a way that adequate social distancing is maintained.
 - b. Disposable menus are advised to be used.
 - c. Instead of cloth napkins, use of good quality disposable paper napkins to be encouraged.
 - d. Contactless mode of ordering and digital mode of payment (using e-wallets) to be encouraged.
 - e. Buffet service should also follow social distancing norms among guests.
- xxi. Room service or takeaways to be encouraged, instead of dine-in. Food delivery personnel should leave the packet at guest or customer's door and not handed directly to the receiver. The staff for home deliveries shall be screened thermal y by the hotel authorities prior to allowing home deliveries.
- xxii. For room service, communication between guests and in-house staff should be through intercom/ mobile phone and room service (if any) should be provided while maintaining adequate social distance.
- xxiii. Gaming Arcades/Children play areas (wherever applicable) shall remain closed.
- xxiv. For air-conditioning/ventilation, the guidelines of CPWD shall be followed which inter alia emphasises that the temperature setting of all air conditioning devices should be in the range of 24-30°C, relative humidity should be in the range of 40-70%, intake of fresh air should be as much as possible and cross ventilation should be adequate.
- xxv. Effective and frequent sanitation within the premises shall be maintained with particular focus on lavatories, drinking and hand washing stations/areas.
- xxvi. Cleaning and regular disinfection (using 1% sodium hypochlorite) of frequently touched surfaces (door knobs, elevator buttons, hand rails, benches, washroom fixtures, etc.) to be made mandatory in all guest service area and common areas.
- xxvii. Proper disposal of face covers / masks / gloves left over by guests and/or staff should be ensured.
- xxviii. Deep cleaning of all washrooms shall be ensured at regular intervals.
- xxix. Rooms and other service areas shall be sanitized each time a guest leaves.
- xxx. In the kitchen, the staff should follow social distancing norms at work place. Kitchen area must be sanitized at regular intervals.
- xxxi. In case of a suspect or confirmed case in the premises:
- a. Place the ill person in a room or area where they are isolated from others.
 - b. Provide a mask/face cover till such time he/she is examined by a doctor.
 - c. Immediately inform the nearest medical facility (hospital/clinic) or call the state or district helpline.
 - d. A risk assessment will be undertaken by the designated public health authority (district RRT/treating physician) and accordingly further action be initiated regarding management of case, his/her contacts and need for disinfection.
 - e. Disinfection of the premises to be taken up if the person is found positive.